FINANCE · RETURN OF FUNDS

HORIZON CAPITAL

A comprehensive guide to our systematic approach to returning client funds in accordance with financial institution requirements and the Terms of Use.

HORIZON CAPITAL will approve refund requests when specific conditions are met. Your trading account must qualify under the following criteria:

01

No Active Trading

The Client must not have any existing investments, trades, or orders placed in the trading account when filing for a refund.

02

No Outstanding Obligations

The Client must not have any existing obligations arising from contracts or agreements with the Company, including the Terms of Use. Current or unfulfilled dues will result in rejection.

03

No Ongoing Investigations

No investigations may be underway in the Client's trading account. Ongoing conflicts with any relevant party within horizoncapitalfx.co.uk operations may result in complete rejection.

04

Clean Compliance Record

The Client must have no prior breaches of contracts and agreements. Suspended accounts or violations of the Terms of Use are ineligible for refunds.

While HORIZON CAPITAL processes refund requests in good faith, we reserve the right to reject and cancel fund returns under certain circumstances:

Market-Related Rejections

- The Company is not obligated to provide refunds for damage or loss due to foreseen or unforeseen market events
- Refunds requested with inappropriate intentions conflicting with the Terms of Use will be rejected

Administrative Rejections

- Refund amounts exceeding the Client's initial capital will be canceled entirely
- Failure to provide required documents or bank details may result in cancellation of the refund request

IMPORTANT The same payment method used for the deposit will be used for the refund. If unavailable, alternative methods may be offered, subject to merchant terms.

1

Request Submission

The Client files a refund request through the account portal.

2

Processing Period

Up to 10 working days for HORIZON CAPITAL to complete the refund process.

3

Merchant Transfer

Up to 7 additional days for funds to appear due to merchant reversal timelines.

4

Account Closure

The Company may terminate the trading account upon completed refund.

FEES HORIZON CAPITAL does not charge fees for processed refunds. However, some banks or merchants may apply their own fees, which are beyond the Company's control. The Client acknowledges these potential charges as part of the merchant's terms.

Trading with currencies, Contracts for Differences (CFDs), and other leveraged products involves considerable risk exposure. Market volatility may substantially affect the price and liquidity of an asset, and it is possible to lose some or all of the invested capital.

01

Assess Your Objectives

Carefully evaluate your investment objectives, experience level, and risk appetite before trading.

02

Use Appropriate Funds

You should not use funds you are not prepared to lose.

03

Seek Independent Advice

Acknowledge and weigh all risks of trading in the financial market and seek independent advice if necessary.